Data to be entered manually



NOVEMBER ACTIVITY DATA



TEXT MESSAGES = 867

2758

Total No. of calls to **Surgery**



EMAILS = 405

2555

No. of calls answered within two minutes



87

Number of calls abandoned



3116

Booked Appointments

999

Face-to-face Consultations



32

nergency Appointments



48

Telephone Consultations



2167

Book on the day **Appointments**

3080

Clinical Admin

Consultations



8683

ppointments made

online

Administrative Consultations

2329

Medication

45

vid-19 Vaccines given

of Patients issued



553

Online Medication Requests

80

Child Imms given in

practice (<18y)



221

Medication Reviews

45

Adult Imms given in

practice (>=18y)

35 **Transferred out patients**

(excl Deaths)



12753

scription Items Issued





6020

Current Active List size





Deaths



204

ferrals made online



49

Newly registered patients



205

Letters sent



200

Patient Referrals



99

Sick notes issued